

Surveys received during the 2nd quarter of 2010

What was the best part of your experience with The Village?

- Overall, I really enjoyed it all! Meeting with (Little Brother) each week was uplifting and I enjoyed each and every day! **Big Brothers Big Sisters**
- Having the knowledge and finding inner strength within myself **Counseling**
- Very helpful in offering other services :ex. Books and programs available pertaining to us. **Employee Assistance Program**
- I felt that someone confirmed that my issue was real and provided me with several solutions, which really did help improve my work issue. I felt like you backed me up gave me courage to confront the problem head on. **Employee Assistance Program**
- Being able to express concerns in a organized way, communication between family. **Family Group Decision Making**
- Joshua was extremely knowledgeable about financial processes. He helped us out a lot. **Financial Resource Center**
- Besides connecting with my daughters, practical, insightful, resourceful, etc! **Adoption Option – Search**
- Listening to my husband and him listening to me without it turning into a fight. **Counseling**
- Holding therapy and watching John work through the kid's problem through play therapy. John really helped me see issues that I was unaware of. **Attachment**
- He listened to us and didn't judge. **Family Based Services**
- You get to learn how to treat people with respect **Explorers Program**
- Michael has been a part of parent meetings and is very good at communicating the expectation for attendance. He is always quick to respond if we have a concern about a student's attendance and he keeps us informed. **Truancy Intervention Program**
- Jacque helped us to analyze our family behaviors and change things that we can. **Family Based Services**
- How much my daughter has calmed down and matured. **Family Based Services**
- Understanding, very easy talking, and explanation of situation, plans. **Financial Resource Center**
- Easy to talk about everything I needed and wanted to. Stress was relieved. **Counseling**
- Friendly, immediate response. **Employee Assistance**
- The extra support and having another person so committed to the student and his success **Explorers Program**
- Information that I forgot or and new laws/requirements that I didn't know. It was very informative! Having books and films to follow along (I need visual aids) **Financial Resource Center**
- Learning more about pregnancies and all the expenses, and my counselor. **Pregnancy Counseling**
- Feeling of moving forward **Financial Resource Center**
- Positive caring attitude; relate to our students well. **Truancy Intervention Program**
- Home visits help me stay connected with the school because I cannot be there regularly. Billy is very helpful in keeping us posted with the kid's progress with their behavior. **Explorers Program**