



Doing Good. Becoming Great.

2016 Annual Report



2016 PROGRAM HIGHLIGHTS

34 YEARS

After leading The Village for 34 years, CEO/President Gary Wolsky announced he would transition to a new role with The Children's Village Family Service Foundation. His work continues to ensure the financial future of the organization.



In September, Hall of Fame long-distance runner Dick Beardsley and William C. Moyers, a nationally known recovery advocate, took part in Recovery Month events hosted by First Step Recovery.

Thanks to grant funding, The Village expanded its counseling services to **Williston**, beginning **Oct. 28**. Counselor Maggie Bohannon sees clients in Williston on Fridays.

PCIT/ABC

Staff in Moorhead, St. Cloud, Grand Forks, and Alexandria were selected for a state pilot project offering mental health consultation services to state-identified child care centers. Training began in June. Some staff were also trained as Parent Child Interaction Therapy (PCIT) trainers, and in Attachment Biobehavioral Catch-up (ABC) treatment.

NEW CEO

Doug Vang joined The Village Dec. 19 as its new CEO and President. A native of Devils Lake, N.D., and graduate of the University of North Dakota, Vang previously held roles at Banner Health, Sanford, and Essentia Health. He most recently was CEO of OrthoArizona.



Doug Vang

Greetings,

It is an honor and privilege to introduce myself to you as the new president and CEO of The Village. We have a long and rich tradition of service. The dedication and commitment of everyone connected with The Village to enable 125 years of success is extraordinary. That is our legacy to be cherished, respected, and used as a guiding force. I cannot express enough appreciation to those who have walked before me: The Lamplighters.

My initial time with The Village has been spent in discovery mode getting a real appreciation for our staff, services, clients, donors, other supporters, and the communities we serve. We have staff who are experts in their field and wholly committed to our work. Our services and programs are state of the art and change the lives of those we serve. Client outcomes and satisfaction are both measured and best in class. Our supporters and communities value, respect, and rely on our work, even without full knowledge of the expertise and impact we have – or can have. We are *doing good*.

The need for our services has never been greater as we go into the future. The unrelenting challenges in our communities and pace of society create an imperative for how to advance our legacy. Our personal, expert, caring, and service orientation to individuals, children, families, and organizations will continue. Those values will increasingly present themselves in a more integrated, easier-to-access, streamlined and focused organization that we know as The Village. There will be deeper, more impactful partnerships with cohorts in the social sector – especially healthcare. We will come together with others to address the overriding population health needs of our communities. We will strive to be the community behavioral health “easy button.” We are *becoming great*.

I look forward to engaging with you as we shape an even better future for our communities and those we serve.

Warm regards,
Doug

Leadership Team



Candy Haugen



Stewart Hovde



Kelly Olson



Darrin Tonsfeldt



Luke Klefstad



Mike Kaspari



Deb Soliah

2016 PROGRAM HIGHLIGHTS



50 Number of years Big Brothers Big Sisters has served the Fargo-Moorhead community as of 2016. Celebrations included

“Lemonade for Littles” and Ice Cream Social and a breakfast event.

98 Percent scored overall by The Village on standards during our 2016 PrimeWest Health records review. The average of other PrimeWest agencies in 2016 was 93 percent.

7 Different schools the **Alexandria** office provides school-linked therapy services thanks to new local school-based collaborations. *(St. Cloud also started a school-based collaboration with Foley schools in 2016 to offer school-linked therapy services.)*

125

Anniversary celebrated by The Village in 2016. The organization traces its roots back to 1891 with the creation of the **North Dakota Children’s Home.**

15,000

Pounds of confidential documents shredded during **Protect Your ID Week** event in October.





Rick Henderson
Board Chairperson

We live in changing times. That's nothing new to us – The Village has been around for 125 years, and we've adapted to a lot of new developments during that time. However, I think it's fair to say that 2016 was a year of big change for us.

Gary Wolsky, our CEO for 34 years, announced his retirement one year ago. The Board spent the summer searching for a replacement who could fill those big shoes, and

Doug Vang joined us in December.

Gary worked hard during his last year. Last spring, we formed a task force to examine our operations and help us prepare for the future. The task force met under the leadership of Dr. Dick Hanson, and issued its final report in September. Gary also instituted changes in the operations and billing procedures of our counseling programs. These were successful, and we are in a much more stable financial position as we enter 2017. We were able to begin restoring retirement benefits to our staff.

It looks like 2017 will be another year of change. Uncertainty about state and federal budgets, modification in insurance coverage, changing community needs, and increased competition will continue to challenge us. I am confident that we have the resources to turn challenge into opportunity. We have a highly qualified and dedicated staff, strong leadership, and loyal support in the communities we serve. May we continue to build on what we do best, and fulfill our mission of serving children and families in need.

On behalf of the Board of Directors, it is my privilege to thank each and every one of you for your dedication to The Village and our clients.

Board of Directors

Tom Nelson,
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Altru Health System

Richard Warner, PhD
Retired

The Children's Village Family Service Foundation Board of Directors

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Matt Leiseth,
Vice Chairperson
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Carrie Bjorge
Bell Bank

Lyman Edds
Retired

Al Erickson
Gate City Bank

Richard Henderson,
Attorney
Retired

Roger Reierson
Flint Communications

Earl Strinden
Retired

2016 Board Meeting Dates

Jan. 26 • Feb. 25 • March 26 • April 8 (Special Board Meeting) • May 4 (Joint Annual Meeting)
May 25 • June 22 • Aug. 24 • Sept. 14 (Special Board Meeting) • Sept. 28 • Nov. 23

2016 PROGRAM STATISTICS

TOTAL PEOPLE SERVED IN 2016: 84,270

The Village Business Institute

We specialize in worksite-based programs, including employee assistance, executive coaching, and workplace mediation.

66,303 people

Counseling

Our licensed professional counselors help couples, individuals, children, and families deal with a wide variety of relationship, behavior, and mental health issues.

4,624 people

Financial Resource Center

Financial counselors provide proactive advice for money matters, such as budgeting and reaching financial goals, as well as debt management programs.

2,924 people

Family-Based Services

In-home therapists help families resolve their conflicts in the context of the family home and community.

2,850 people

First Step Recovery

Our licensed addiction treatment facility provides comprehensive, confidential treatment of alcoholism and other substance use disorders, supporting those who are addicted as well as their family members.

2,223 people

Truancy Intervention Program

Advocates work with K-12 students and their families in Clay County to promote school attendance.

1,965 people

Family Group/Team Decision Making

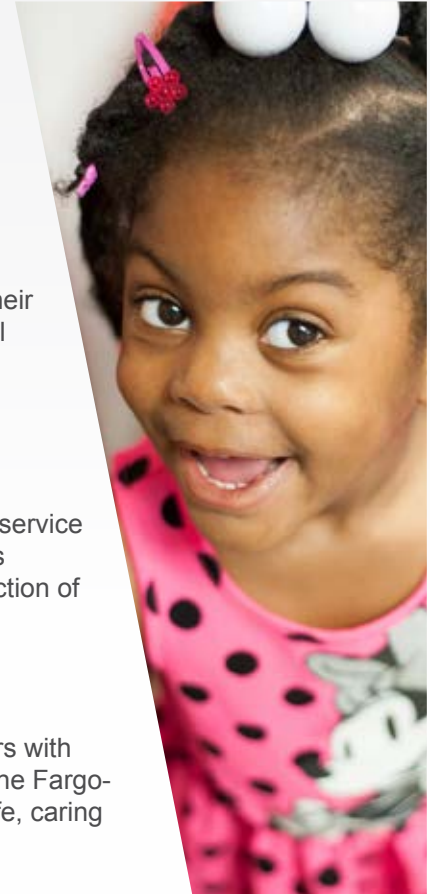
Trained facilitators guide families and service providers through important decisions regarding the safety, care, and protection of children within the family system.

945 people

Big Brothers Big Sisters

We match youth who need mentors with carefully screened volunteers in the Fargo-Moorhead community to form safe, caring friendships.

723 people





The mission of The Village Family Service Center is to improve the quality of life through services designed to strengthen individuals, families and organizations.

“Treatment has led to a mind and heart **CHANGE that will save my life.”**

—First Step Recovery Patient

Pregnancy Counseling

Social workers help women facing unintended pregnancy craft individualized, creative life plans, and provide community outreach and education.

684 people

Adoption Services

We work to place each child within the best possible adoptive home, and also offer adoption education as well as search and disclosure services.

490 people

Supervised Parenting Time and Child Exchange

Our Minot, N.D., center provides structured observation of parents and their children when supervised visitation is required, and provides a safe, neutral location for parents to exchange children for visits.

300 people

Nokomis Child Care Centers

We believe every child deserves quality care, including those facing financial difficulties and special needs.

239 people

**Numbers are unaudited*

2016 Financials

REVENUE

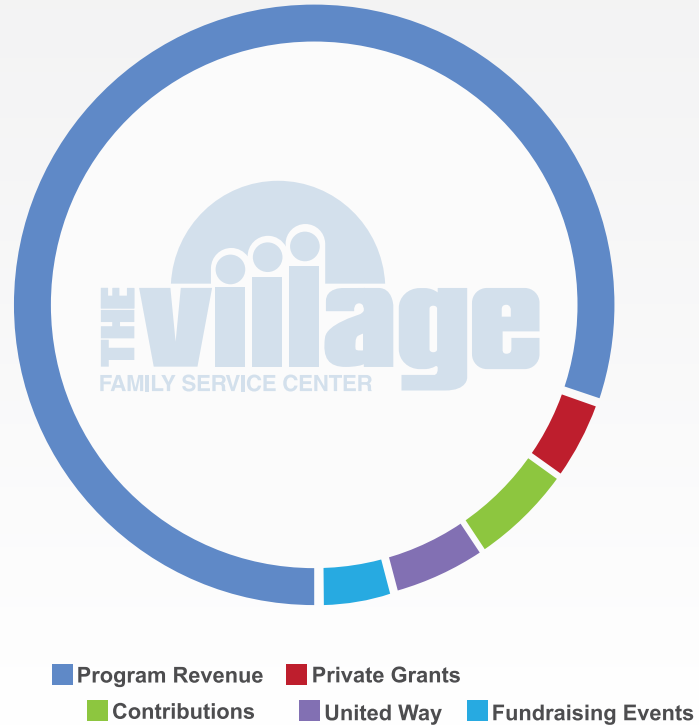
Program Revenue	\$10,678,535
Private Grants	\$596,996
Contributions	\$768,846
United Ways	\$695,316
Fundraising Events	\$525,345
Other	\$24,087
TOTAL REVENUE	\$13,289,125

EXPENSE

Personnel	\$10,109,631
Contract Labor	\$622,784
Prof. Fees	\$189,343
Interest	\$38,189
Supplies	\$203,896
Telephone	\$133,657
Occupancy	\$600,766
Equip./Repairs	\$147,859
Prtg./Publ./Dues	\$155,284
Travel	\$317,771
Staff Training	\$91,773
Events	\$272,471
Advertising	\$78,419
Depreciation	\$127,979
Other	\$170,826
TOTAL EXPENSE	\$13,260,648

CHANGE IN NET ASSETS

—UNRESTRICTED.....**\$28,477**
(Unaudited)



“They have **HELPED** me afford child care so I can go to work. I am very **THANKFUL** for that.”

—Nokomis Parent

2016 Grants

City of Fargo
Bismarck-Mandan Community Foundation
St. Joseph's Community
Health Foundation
American Crystal Sugar
Midco Foundation
Otto Bremer Trust
Sam's Club #8172
Walmart #1627
Moorhead Vikingland Kiwanis
U.S. Bank
Alex Stern Family Foundation
Runestone Electric
The Barry Foundation:
Philanthropy and Youth
Victor and Nina Cranley
Charitable Foundation
Devils Lake Community Foundation
Stop Violence Against Women:
North Dakota Department of Health
Safe Havens
Beito Foundation
Dakota Medical Foundation
Verendrye Electric
Cass County Electric
SERVE Foundation
Community Foundation of Grand Forks, East
Grand Forks & Region, Women's Fund
MDU Resources
Central Minnesota Community Foundation
Women's Fund
Myra Foundation
National Foundation
for Credit Counseling
Citibank
Capital One
City of Moorhead

FM Area Foundation Funds

Thomas and Georgia Dawson
Joyce Cole
Fred W. and Leopoldine
Pardau Memorial Fund
Lloyd Dahley Estate
Sally and R. Douglas Larsen
McKay Family Foundation

United Way Contributors

The Village receives local support from the following United Way agencies:
United Way of Barnes County
United Way of Cass-Clay
United Way of Grand Forks,
East Grand Forks & Area
Souris Valley United Way
Jamestown United Way
United Way of Richland-Wilkin
Missouri Slope Areawide United Way
Lake Region Community Fund
United Way of Central Minnesota
United Way of Douglas & Pope Counties
United Way of Otter Tail County



“I feel better about
my **LIFE** and feel
better **INSIDE.**”

—Counseling Client

Wine & Dine, a signature event for The Village, celebrated its **10th anniversary** in 2016. Over 800 people gathered Nov. 18 at the Holiday Inn to enjoy a six-course gourmet menu, live music, silent auction and more. A special thanks to **Bob Stromberg** for his leadership over the last decade. To date, Wine & Dine has raised over **\$1.3 million**.



Thank you to our 2016 sponsors

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Bremer Bank

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Gate City Bank
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High Point Networks

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Experience

Alerus
Cable One Business
Dakota Group Wells Fargo
Advisors
Gate City Bank
Hatch Realty
Heat Transfer Warehouse
Tito's Handmade Vodka



HOPE, OPPORTUNITY, AND LOVE

Longtime supporter Dick Warner says The Village offers 'positive outcomes' for clients

As a high school principal for nearly three decades, Dick Warner tried to foster a “safe harbor” environment, where every student would feel like there was at least one person who cared, one person they could go to for help.

That’s the sort of environment The Village provides to the communities it serves, says Warner, a longtime supporter of the organization.

“Here’s a place where you can get help,” he says. “And if they can’t give you the help, they’ll find a place that can.”

Warner has served on The Village’s Board of Directors or its various committees since 2003. He was introduced to The Village by his colleague Jay Bergquist, who lived in the North Dakota Children’s Home. Warner was adopted as an infant in New York.

“It’s a group that works with adoption, families, and youth, what I’ve done my entire life,” Warner says. “It meshed well with my personal and professional background.” He was also familiar with The Village Business Institute’s Employee Assistance Program through his workplace.

Warner describes The Village as an organization driven by its mission, to make a difference in people’s lives, and says its greatest strength is the dedicated staff who deliver its programs across North Dakota and Minnesota. It’s a multifaceted agency that responds to the needs of the many communities it serves, he says.

“Everybody knows somebody who has a struggle, whether it be a family situation, a financial situation, a school situation...a single parent who needs somebody to be a Big to their Little,” Warner says.



What The Village does for people in those situations, he says, is provide hope, opportunity, and love – gifts of kindness that often get lost or forgotten in today’s fast-paced world.

“It’s giving somebody else an opportunity to experience some success and caring that they might not have otherwise experienced. I think that’s what our dollars go toward,” Warner says.

“Struggle is a part of what happens in life, but there is an opportunity for a positive outcome,” he adds. “The Village can help make that happen.”



www.TheVillageFamily.org



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Equal Opportunity Employment Policy • The Village Family Service Center will not discriminate against or harass any employee or applicant for employment because of race, color, creed, religion, national origin, sex, sexual orientation, disability, age, marital status, or status with regard to public assistance. The Village Family Service Center will take Affirmative Action to ensure that all employment practices are free of such discrimination. Such employment practices include, but are not limited to, the following: hiring, upgrading, demotion, transfer, recruitment or recruitment advertising, selection, layoff, disciplinary action, termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.

