



Services Provided	EAP Full Service	EAP Performance	EAP Options
<b>Household Aggregate Model:</b> Four sessions per household member. No household will have less than eight sessions. Sessions may be combined by the household and used as they see fit.	✓	✓ <i>*Pricing based on utilization</i>	✓
Highest confidentiality	✓	✓	✓
Face-to-face counseling	✓	✓	✓
Web-based counseling	✓	✓	✓
Financial counseling	✓	✓	✓
Legal counseling	✓	✓	✓
24/7 crisis counseling	✓	✓	✓
CD evaluations and education	✓	✓	✓
Wellness, education programs	✓	✓	✓
Personal health risk assessment	✓	✓	✓
Nutrition counseling	✓	✓	✓
Website (unlimited access)	✓	✓	✓
Employee newsletters	Monthly	Monthly	Quarterly
Supervisor newsletters	✓	✓	✓
Posters (hard copy), e-promo	✓	✓	✓
Employee orientation	✓	✓	✓
Supervisor orientation	✓	✓	✓
Unlimited access to Supervisor Helpline	✓	✓	✓
Formal referral for job performance	✓	✓	Purchased separately*
Formal referral for DFWP/DOT	✓	✓	Purchased separately*
Customized employee and management training—two hours per 100 employees	✓	✓	Purchased separately*
E-training	✓	✓	Purchased separately*
Consulting	Purchased separately*	Purchased separately*	Purchased separately*
Executive Level Services	Purchased separately*	Purchased separately*	Purchased separately*
Utilization reports	✓	✓	✓
Crisis Management Services	Covered under training hours	Covered under training hours	✓

For more information, contact:

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