



| Services Provided | EAP Full Service | EAP Performance | EAP Options |
|---|------------------------------|---|-----------------------|
| Household Aggregate Model: Four sessions per household member. No household will have less than eight sessions. Sessions may be combined by the household and used as they see fit. | ✓ | ✓ <i>*Pricing based on utilization</i> | ✓ |
| Highest confidentiality | ✓ | ✓ | ✓ |
| Face-to-face counseling | ✓ | ✓ | ✓ |
| Web-based counseling | ✓ | ✓ | ✓ |
| Financial counseling | ✓ | ✓ | ✓ |
| Legal counseling | ✓ | ✓ | ✓ |
| 24/7 crisis counseling | ✓ | ✓ | ✓ |
| CD evaluations and education | ✓ | ✓ | ✓ |
| Wellness, education programs | ✓ | ✓ | ✓ |
| Personal health risk assessment | ✓ | ✓ | ✓ |
| Nutrition counseling | ✓ | ✓ | ✓ |
| Website (unlimited access) | ✓ | ✓ | ✓ |
| Employee newsletters | Monthly | Monthly | Quarterly |
| Supervisor newsletters | ✓ | ✓ | ✓ |
| Posters (hard copy), e-promo | ✓ | ✓ | ✓ |
| Employee orientation | ✓ | ✓ | ✓ |
| Supervisor orientation | ✓ | ✓ | ✓ |
| Unlimited access to Supervisor Helpline | ✓ | ✓ | ✓ |
| Formal referral for job performance | ✓ | ✓ | Purchased separately* |
| Formal referral for DFWP/DOT | ✓ | ✓ | Purchased separately* |
| Customized employee and management training—two hours per 100 employees | ✓ | ✓ | Purchased separately* |
| E-training | ✓ | ✓ | Purchased separately* |
| Consulting | Purchased separately* | Purchased separately* | Purchased separately* |
| Executive Level Services | Purchased separately* | Purchased separately* | Purchased separately* |
| Utilization reports | ✓ | ✓ | ✓ |
| Crisis Management Services | Covered under training hours | Covered under training hours | ✓ |

For more information, contact:

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